



FIRST COMMERCE CENTER FOR COMPASSIONATE CARE

What is the First Commerce Center for Compassionate Care (FCCCC)?

The mission of the FCCCC –the only one of its kind in Tallahassee– is to provide high quality, compassionate care for patients and families facing serious illness as they transition from hospital to hospice care.

What type of care is offered?

The center provides a clinical staff specially trained to meet the needs of our patients and families who are facing serious symptoms that cannot be managed at home, while providing a peaceful, specialized care setting:

- Pain and other symptoms are expertly treated, providing round-the-clock attention and special therapies from dedicated hospice care team.
- Patient and family's emotional, spiritual, and practical needs are supported.
- Patient and family receive care in a quiet, private, beautiful, home-like setting.
- Patient and family receive support to plan for transitions in care depend on the patient's situation at that time.

Who will be caring for my loved one?

Care will be provided 24/7 by an interdisciplinary team of nurses, aides, providers, social workers, chaplains, and music therapists who work together to help patients and their families with what is most important to them. Trained volunteers can provide companionship and respite for those sitting by the patient's bedside.

What are some services offered by the Social Worker?

Our social workers can help patients' caregivers make funeral and memorial service arrangements. They can also assist in completing an Advance Directive or Five Wishes.

How are services paid?

Services and care provided at our Center for Compassionate Care are covered in full by Medicare, Medicaid, and most private insurances. We will work with families to determine any costs associated with an inpatient stay. Thanks to the Big Bend Hospice Foundation and the generous support from the community, no one is ever turned away for inability to pay.

The FCCCC provides a state-of-the-art care setting to manage symptoms that cannot be managed or stabilized at home.

If you have questions not covered on this FAQ, please email Chelsea Watson at cwatson@bigbendhospice.org

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